A guide for away supporters

GRIMSBY TOWN F.C.

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2021-2022

Welcome

We look forward to welcoming you to Blundell Park.

Before you make your journey to North East Lincolnshire, we would like to give you an insight into what to expect upon your arrival.

Whether you are coming to Blundell Park for the first time or you've been before, this guide will help you make the most out of your experience.

This guide will quickly introduce you to the stadium and the away supporter section, help direct you to the ground and establish a foundation on what to expect on a matchday.

Whilst we can't guarantee satisfaction on the pitch, we hope that we can ensure that you, your friends and family will enjoy your visit to Cleethorpes.



Our home; Blundell Park

Built in 1899, Blundell Park is home to The Mariners. Our Main Stand is among the oldest stands still in use, with parts of the original wooden stand dating back to its creation in 1901 still visible.

Nestled in the community, Blundell Park is surrounded on all sides by housing and is just a stone's throw away from the Humber Estuary.

The current capacity of Blundell Park is 9,031.



Getting to the ground



By road: DN35 7PY for Satnav users

Follow the signs on the M180 and continue as it becomes the A180. This road will bring you to where you need to be as it runs adjacent to Blundell Park. Supporter coaches should leave Grimsby Road via Tiverton Street and will be parked on Harrington Street.

Parking around the stadium is extremely limited so we advise supporters to arrive early and to use the local street parking on offer. Please be advised that there may be some match-day parking restrictions in the surrounding areas.

By train:

The nearest station to the ground is Cleethorpes. This is around a mile/23 minute walk away from the ground.

By bus:

Stagecoach operate services that run along Grimsby Road, with stops found near the ground. Supporters should look out for number 9, 13 and 46 routes on matchdays.

Arriving by train



Upon arrival at Cleethorpes train station, you will find yourself on the promenade. From here, you will find two viable routes to the ground.

Option 1:

This is the route that is the most accessible.

Leave the station to the south-west and turn onto Prince's Road. Follow this until you reach Isaac's Hill Roundabout, turning right onto Grimsby Road. Continue on Grimsby Road and turn right onto Manchester St (After Papa Johns). At the end of the street, follow the road left and continue until you reach the first set of turnstiles on the left (Harrington 2).

Option 2*:

This route is very similar in distance and journey time, but will take you on a seaside walk. Leave the station onto the North Promenade. From here, walk north-west up the Promenade and away from the Pier. You will see Fuller Street bridge and the ground to your left. Cross over the bridge, this brings you onto Harrington Street. The first set of turnstiles on the left (Harrington 2) are designated for away fans. *This route is not wheelchair accessible



Where you will watch the game

The Osmond Stand hosts visiting supporters. Built in 1939, it has the capacity to accommodate up to 1888 supporters.

Visiting supporters will predominantly this season be accommodated in the seats on the left of this photo.

The club reserves the right to change the seating allocation for away supporters and their location depending on the home support ticket demand. Safety steward directions must be obeyed at all times regardless of the allocated seat number on the matchday ticket. Away supporter numbers will remain in line with the league regulations with regards to the overall percentage of the stadium's capacity.

Accommodating away supporters

The club charges the same admission prices to both home and away supporters for comparable accommodation. Proof of concession must be provided on a matchday, failure to provide proof will result in the full adult matchday rate of £22 being charged.

The ticket office is located on the opposite side of the stadium to the away supporter turnstiles. Ticket transactions are advised to be completed before making your way to the turnstiles as pay on the gate is not always available.

Our **award-winning** programme will be available inside ^L and outside of the ground for £3. Programmes may also be found in the club shop after full time. The club shop will be open before and after every match

and is connected to the ticket office in the Young's Stand (accessible via Constitutional Avenue next to McDonald's).

Ticket type	Price	Price on matchday
Adults	£20	£22
3-17 (Accompanied)	£5	£5
12-17 (Unaccompanied)	£7	£7
Young Adult 18-22	£13	£15
Senior citizens (65+)	£13	£15
Students/Unemployed	£13	£15
Disabled supporters (w/free carer)*	£20	£22

*Disabled supporters in receipt of High Rate DLA/Enhanced PIP are entitled one free carer ticket. Call 01472 605050.

The above rates are standard for league matches and are subject to change for cup fixtures.

Accessibility

We have 20 wheelchair bays and 20 seats for accompanying carers in the Osmond Stand for away supporters. These need to be pre-booked by contacting the club directly on 01472 605050.

Each disabled fan in receipt of High Rate DLA/Enhanced PIP is entitled to one free carer ticket. We offer a fully accessible toilet in the Osmond Stand.

As previously mentioned, parking around the stadium is incredibly limited. Disabled fans are advised to arrive early to get the best street parking spaces. If you will require any assistance, please contact our DLO, Amanda Stephenson, via <u>SLO@gtfc.co.uk</u>.





Acceptable supporter behaviour

Supporters are expected to uphold the values of Grimsby Town Football Club and behave in a manner that does not cause distress or alarm to other supporters. Foul and abusive language is not acceptable and supporters could find that they are asked to leave the stadium if they persist in its use.

The Club operates a zero tolerance policy towards abuse of supporters and officials. Gesturing, threats of violence or abuse of supporters could result in ejection from the stadium. Any supporter that is asked to leave due to a breach of the Ground Regulations will not be entitled to a refund of their ticket.

All supporters are asked to respect the match officials and the decisions made on the field of play. Abuse of match officials could result in you being asked to leave the stadium, together with the potential for further action to be taken if necessary.

Supporters are advised that Blundell Park is a non-smoking stadium. All smoking, including e-cigarettes, is strictly prohibited in the stand. Supporters can only smoke in the designated areas during half time. Supporters are not permitted to leave the stadium to smoke and return after initial entry.

Banners and flags

- Flags are permitted into Blundell Park on matchdays
- Any banner or flag larger than 160cm x 80cm must have a valid fire certificate supplied with it at the time of bringing it into the stadium.
- Any supporter planning on bringing in a flag/banner that requires
 a fire certificate must inform the club's Health and Safety Officer
 prior to the matchday, including a photograph of the flag/banner via
 an email to <u>safety@gtfc.co.uk</u>
- Messages and images on any flag or banner must be supportive of their team and not contain any texts or images of a defamatory, racial, abusive, homophobic, religious hatred or any other text that could be perceived as inciting tension by the club's duty managers on a matchday. The club reserves the right to refuse any flag/banner that does not endorse supporting the game entry into the stadium.
- Flags must not be displayed in an area where the enjoyment of the match for other supporters would be disrupted or obscured by the presence of the flag/banner. The matchday stewards reserve the right to ask supporters to remove their flag/banner if it is causing disruption or upset to fellow or rival supporters. In addition, flags must not cover any advertising.



Food and drink

Visitors to Blundell Park will be offered a warm welcome in the dedicated away supporters bar, Scotties. Scotties is a bar full of character and football history, decked out with the scarves, flags and shirts of past visiting clubs, all

of which have been donated by visiting fans over time.

To help enhance the football bar feel, they welcome any and all club memorabilia donations. Any donations of memorabilia would be greatly appreciated.

Hot and cold food and drinks will also be available. This will vary depending on where away supporters are housed in the Osmond Stand.

The bar opens at the same time as the turnstiles and can only be accessed from within the ground.



Family Fanzone

Located in the corner between the Osmond Stand and Lower Youngs Stand, the Mariners Trust run Family Fanzone welcomes away fans for most home games.

Within the fanzone you have:

- Docks Beers A local brewery selling their own lines as well as soft drinks
 Local food outlet
 - Live entertainment (subject to bookings/availability)
- Kids Zone including table football, retro board games and face painting



Surrounding areas

Visiting supporters looking for an away-fan friendly bar needn't look further than the Swashbuckle in Cleethorpes. Found on Grant Street (take the first left on Prince's Road from the train station). The Blundell Hotel on Grimsby Road is a home fan only pub

For those wanting to dine at a restaurant, Cleethorpes offers a wide variety of eateries and bars. Cleethorpes also hosts a number of fish and chip takeaways and restaurants for that traditional NE Lincs experience.

On Grimsby Road GR8 White is an excellent choice for fish and chips.

The nearest free ATM is situation at Tesco Express – also on Grimsby Road



Supporters Liaison Officer

On match-days, our supporters liaison officer will be on hand to assist home and away supporters.

Should you have any issues with your match-day experience, look out for the SLO, or contact your nearest steward who will contact them on your behalf.

Grimsby Town Football Club prides itself on providing an enjoyable matchday experience and aim to resolve any issues that you may have on the day.

Should you, however, not be satisfied and unable to speak to the SLO, you can drop an email:

SLO@gtfc.co.uk





Thanks for reading

We hope that you will enjoy your visit to Blundell Park.

From all of us here at Grimsby Town Football Club, we would like to wish you a safe journey to and from the game and hope to see you in the future.



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Make sure you follow the club and the SLO on Twitter for any updates to the match at @OfficialGTFC and @GTFC SLO