



**GRIMSBY TOWN FOOTBALL CLUB**

# **STADIUM WIDE ACCESS STATEMENT**



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## Commitment to Accessibility

Grimsby Town Football Club is dedicated to ensuring that all supporters, including those with disabilities and additional needs, have a welcoming and inclusive experience at Blundell Park.

Under the Equality Act 2010, a disabled person is defined as an individual with a physical and/or mental impairment that has a substantial and long-term adverse effect on their ability to carry out normal daily activities.

Concessions are available on season tickets for supporters with disabilities, and personal assistants can be accommodated where required.

This guide will assist in planning your journey to Blundell Park and provides key information on accessibility features and services available for disabled supporters.

For any accessible or disabled enquiries, please contact:

**Jane Stephenson** (Disability Liaison Officer): [dlo@gtfc.co.uk](mailto:dlo@gtfc.co.uk)

**Ticket Office:** [tickets@gtfc.co.uk](mailto:tickets@gtfc.co.uk) or **01472 605050 (Option 4)**



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# DISABLED SUPPORTERS

## Deaf or hard of hearing supporters

Unfortunately, the Club does not have induction loop equipment, so it is strongly recommended that each hearing-impaired supporter attending a match at Blundell Park is accompanied by a person aged 16 or over who is able to support their needs in the event of an emergency.

## Blind and partially sighted supporters

On match-days information will be carried via the public address system.

Hardwired headsets are available for collection from the **Hospital Radio commentary position in the Main Stand (K95)**. Supporters must sit in **seats K95-K105**, as the headsets are wired.

Match-day commentary is also available via BBC Radio Humberside.

## Assistance dogs

Any supporter wishing to attend the stadium with an assistance dog should contact the ticket office via email [enquiries@gtfc.co.uk](mailto:enquiries@gtfc.co.uk) or telephone **01472 605050** in advance so that we can ensure the appropriate match tickets (subject to availability) are allocated.

## Disabled supporters with learning difficulties

There is no specific allocated seating for supporters with learning difficulties and they may therefore sit (subject to availability) in their preferred area.

## Reduced mobility

Temporarily disabled supporters (for example, broken bones) that may affect access to Blundell Park should contact the Club via email [enquiries@gtfc.co.uk](mailto:enquiries@gtfc.co.uk) telephone **01472 605050** prior to the game to arrange alternative seating.



# GETTING TO BLUNDELL PARK

## By Car:

Follow the M180 to Grimsby, which becomes the A180.

The stadium is adjacent to McDonald's on Grimsby Road.

Supporters' coaches should turn onto Tiverton Street and park along Harrington Street.

## Parking:

Parking around Blundell Park is limited to street parking only.

Eight accessibility (blue badge) parking spaces are available at the ear of Blundell Park on Harrington Street. These are strictly issued on a first come first basis.

Local street parking is available; however, some areas do have matchday restrictions

## By Train:

The nearest train station is Cleethorpes, approximately a 25-minute walk from the ground.

Cleethorpes train station has step-free access to all platforms and has other features to help people with disabilities including;

**Level access:** The station entrance provides level access to all platforms

**Ramps:** There are train boarding ramps, and TransPennine Express trains also carry ramps on board

**Wheelchairs:** Wheelchairs are available.

## By Bus:

**Stagecoach** operates matchday services stopping directly opposite Blundell Park.



# STADIUM ACCESS

## Accessible entrances

There are four accessible entrances into the stadium for home supporters:

- Harrington Street Main Stand Turnstile Entrance
- The Pontoon turnstile entrance
- The Fan Zone
- Club Shop (ramped access)
- Main Reception / McMenemy's Restaurant (ramped Access)

There is one accessible entrance into the stadium for away supporters:

- The Osmond Stand Turnstile Entrance, accessed via Harrington Street.

Please note all carers' tickets must be scanned at the same time and at the same point of entry to the supporter they're assisting.

## Accessible stewards

We have a dedicated stewarding team who are on hand before, during and after the match to help you make the most of your matchday experience as a home or away supporter.



# WHERE TO SIT

**Pitch side wheelchair user positions have little cover within Blundell Park. Blankets and ponchos can be provided subject to availability during inclement weather. Please ask your nearest steward if you require assistance.**

**The Main Stand** provides access to x 14 wheelchair bays for **HOME** supporters alongside x 14 designated companion seats.

**The Osmond Stand** provides access to x 11 wheelchair bays for **AWAY** supporters alongside x 13 designated companion seats.

## **Ambulant disabled supporters**

Ambulant disabled supporters can sit anywhere in Blundell Park.

## **Accessible toilets:**

There are 6 accessible toilets at Blundell Park.

For Home supporters the Main Stand has 3 toilets all accessible via level or a slight incline and include stoma friendly provisions. The accessible toilets are clearly signposted.

The Mariners Trust Bar in the Lower stand also has 1 accessible toilet.

McMenemy's Restaurant has 1 accessible toilet.

McMenemy's has a disabled platform lift.

For away supporters the Osmond Stand has 1 accessible toilet.



# TICKET OFFICE AND CLUB SHOP

We recognise that disabled supporters may need assistance to fully enjoy the matchday experience and we therefore offer a variety of reasonable adjustments based on individual supporters' needs, not their disability.

Ticket collections are from the Ticket Office Collection Point on matchdays (next to the club shop) and from the ticket office during the week.

There are glazed doors leading into the ticket office and shop. The doors are manual and we therefore have staff members on hand to assist supporters if required.



# BUYING YOUR TICKET

To purchase a match or season ticket, disabled supporters should contact the ticket office on **01472 605050** or email **[enquiries@gtfc.co.uk](mailto:enquiries@gtfc.co.uk)**

Tickets are also available in person from the main ticket office at Blundell Park.

Tickets are also available online via **[venuetoolbox.com/grimsby/ASP/bookTickets.asp](http://venuetoolbox.com/grimsby/ASP/bookTickets.asp)**



# DISABLED SUPPORTERS

If you are requesting a Personal Assistant/Essential Companion (complimentary) ticket, you will be required to provide us with appropriate supporting documentation prior to your booking. We accept the following documents:

- Receipt of Disability Living Allowance (DLA) (mobility and/or care component) for children under 16
- Receipt of Personal Independence Payment (PIP) for mobility, and/or care
- Receipt of either Severe Disablement Allowance or Attendance Allowance
- Blind or partially sighted registration certificate (BD8 or CV1 certificate) or evidence from an eye specialist. Further advice can be found on the Royal National Institute of Blind People (RNIB) website
- A personal letter from the GP, community nurse or social worker stating that the individual has a long-term impairment or disability and requires assistance

- Confirmation in writing from Social Services that the individual is included on their Deaf Register, or a letter or report from an aural specialist
- Confirmation in writing from Social Services that the individual has a learning difficulty or disability. This may include proof of registration with Social Services, or if not on the Local Authority Register

This list is not exhaustive and consideration will be given to any other evidence that can be provided. Please note in the case of the DLA, as the allowance may be for life or a fixed period, we reserve the right to periodically check that an applicant remains eligible.

Any Personal Assistant must be sat alongside the person they are caring for

If you have any queries, please contact the ticket office on **01472 605050** or email **[enquiries@gtfc.co.uk](mailto:enquiries@gtfc.co.uk)**



# CATERING

Blundell Park has independent street food style vendors available in all four stands.

Fully stocked bars are located throughout the stadium, including Mariners Trust-run bars in:

- Pontoon Stand
- Main Stand
- Lower Stand
- Osmond Stand (away fans)

Staff and stewards are available to assist those unable to access high counters. We make reasonable adjustments to enable disabled spectators to utilise these facilities by instructing one of our dedicated stewards to monitor the areas in which wheelchair users are located to ascertain whether any additional help is required.

Alternatively, please notify your nearest steward, who will be happy to provide a catering service directly to your seat. Allergen information is available upon request.



# ADDITIONAL MATCHDAY PROVISIONS

**Sensory bags** are available and include ground maps, safety information, ear defenders, communication cards, and sensory items.

**Prayer & quiet room:** Available in the Main Stand upon request.

**Weather provisions:** Ponchos, blankets, and caps are available.

**Assistance/Service dogs:** Permitted in the disabled seating area with water bowls provided.



# RADIO COMMENTARY FOR VISUALLY IMPAIRED SUPPORTERS

Hardwired headsets for hospital radio commentary are available for collection from **Hospital Radio in the Main Stand (K94)**.

Supporters must sit in **seats K94-K105**, as the headsets are wired.



# FOOD & DRINK

**Blundell Park has independent street food style vendors available in all four stands.**

Fully stocked bars are located throughout the stadium, including Mariners Trust-run bars in:

- Pontoon Stand
- Main Stand
- Lower Stand
- Osmond Stand (away fans)

Staff and stewards are available to assist those unable to access high counters.



# CLUB SHOP

Located off Imperial Avenue with ramp access.

Opening Hours: **Monday – Friday (10 AM – 4 PM),**  
and **Saturday Matchday (9 AM until kick-off).**



# AWAY FANS

Away supporters are primarily housed in the **Osmond Stand**, accommodating **1,884** supporters.

Step-free access is available to the stand.

Disabled seating and accessible toilets are provided.

Matchday information for away fans is available at:  
[gtfc.co.uk/visitors](http://gtfc.co.uk/visitors)



# DISABLED SUPPORTERS CLUB

The **Grimsby Town Disabled Supporters Club**, founded in the **1979/80 season**, provides:

Subsidised travel for disabled supporters and carers to away games.

Social and fundraising events throughout the year.

For travel information, contact **Dave Roberts** at **07947 538659** or **gtfcdisabledtravel@gmail.com**

More details can be found at: **grimsbytowndsa.com**



# CONTACT INFORMATION

For any accessibility-related enquiries, please contact:

**Disability Liaison Officer** | Jane Stephenson:  
[dlo@gtfc.co.uk](mailto:dlo@gtfc.co.uk)

**Supporter Liaison Officer** | Graham Hackney:  
[slo@gtfc.co.uk](mailto:slo@gtfc.co.uk)

**Designated Lead Safeguarding and EDI Officer** |  
Vikki Harries [safeguarding@gtfc.co.uk](mailto:safeguarding@gtfc.co.uk)

**Ticket Office:**  
[tickets@gtfc.co.uk](mailto:tickets@gtfc.co.uk) or **01472 605050 (Option 4)**

We are committed to continuously improving accessibility at Blundell Park. If you have any suggestions, please reach out to our Disability Liaison Officer.



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